**Procedure Title: Utility Policy** 

Policy: 1200-03

Adopted: February 23, 2011
Amended: August 21, 2018
Amended: November 21, 2023



## 1.0 POLICY STATEMENT:

The purpose of this policy is to clarify authority and procedure for utility services.

## 2.0 GUIDELINES AND PROCEDURES:

- 2.1 In cases where no payment plan is in place on a Utility Account, Administration for the Village of Mannville is authorized to transfer any arrears more than 60 days after due date of billing to the Tax Roll of the property associated with the Utility Account.
- 2.2 Any Utility Account that has had a utility charge transferred to the property's Tax Roll, in accordance with section 2.1 of this policy, for three (3) consecutive months, will have their utility service suspended and the water service turned off at the curb.
- 2.3 If the Utility Account is assigned to a renter of the property and is in arrears, a notice of the arrears balance will be provided to the property owner within 45 days of the balance becoming in arrears.
- 2.3 Property owners will be deemed liable to pay any utility arrears transferred to the Tax Roll in accordance with Sections 42(1) and 553(1)(b) of the *Municipal Government Act*.

## 3.0 End of Procedure.